is the story of us in an unprecedented time. Bangalore.

partners, an illustrated and inspiring story of Dr. Johnny

driven by our deep presence on the ground across 190
reach relief to a large part of the country. This has been
pandemic.

On the 25th of March, the Azim Premji Foundation and Wipro
ability to provide relief services to a population affected by
million people across the world; India has over 31,000 cases.
COVID-19 represents an extraordinary time for all of

 humanity. At the time of writing, it has affected over 3

The operators who take these calls talk to nearby shopkeepers and
transfer / mobile recharge for buying food and reaching out to their

food packets and ensuring access to entitlements.

The report based on these conversations titled "Voices of
Invisible Citizens" states that 42% of these people did not have rations for the next

even that.

suicide.

They have also
made cash

they have spoken to 22000 people through their helpline.

ey have set up a relief operation at St Joseph’s college helped by Pricol logistics.

we knew the community- which families have lactating mothers, who had

of waste pickers for 15 days. “Credible intelligence from the ground helped us a lot.

was announced.

Hasiru Dala was one of the first organisations to act on the day that the lockdown

shops (the centre of all recycling e

she signs o

families. We have our own cash distribution centre and have transitioned this to an online
centre. These pickers, we were approached by the citizens group in Bangalore and they

offered us the store which they run to distribute the food packets. Their intention was

to bring in solid waste management in Bangalore. We cannot let the virus

stop that now”.

We have written to the government for strengthening the delivery of essential services to the

families in need. We have also worked hand in hand with the local authorities.

We have worked with different stakeholders.

The number of people calling the

has increased and we are doing our best to reach out to all the

people in need. We have set up a helpline to help people with

mental health issues and have provided them with psychosocial support.

People are worried that they will never see their families again. Many worry that instead

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